

# 10 YEAR COMMUNITY IMPACT REPORT

2014-2024

Mobilizing the community to help every person and family improve their lives.



UNITED WAYS  
of Chautauqua County

# A DECADE OF IMPACT

Since 2014, United Way of Southern Chautauqua has approached our community impact strategy and funding focus utilizing an outcome-based approach. The goal was to demonstrate a measurable impact in a few key areas while continuing to address broader basic and safety net needs in the community. Based on a Community Status Report prepared in 2013, as well as a process of seeking community and stakeholder input to prioritize key impact areas—these four strategic areas of focus emerged:

- Improve **Academic Success** by working directly with youth from cradle to career.
- Improve **Health & Independence** of vulnerable populations.
- Increase the **Ready Workforce** by addressing soft and hard skill gaps among young people and adults.
- Increase the number of families with the necessary life skills to be **Self-Sufficient**.

These overall aims drove identified outcomes and indicators, creating a roadmap that we followed for ten years (see the next page to view it in its entirety). This roadmap changed our allocations process, our scorecard for evaluating programs applying for funding, and led to increased capacity among both United Way staff and the community partners we supported through funding. It led to regular “Collective Impact Reports” based on the data we were collecting. And although the funding process and some of the indicators were tweaked through the last decade, our roadmap has remained the guide that helped us evaluate our success.

This 10-year report is a snapshot of both our impact and our learnings. Much has changed during this decade. We began to incorporate ALICE families into our goals (Asset-Limited, Income-Constrained, Employed). We started new partnerships and initiatives, like ESPRI (Empire State Poverty Reduction Initiative). We provided leadership to the nonprofit sector during a pandemic. And of course, this year is historic not only because it marks a decade of focused and measurable impact, but also because we are now looking to develop a new roadmap and funding focus that will be county-wide as we become the United Way of Chautauqua County.

We are in a new organizational phase that represents a broader and deeper impact, as well as the second century of mission: mobilizing the community to help every person and family improve their lives. Thus, we need to know if these strategic areas of focus are still meeting the needs of our community. We need to know what gaps may still exist that prevent families from improving their lives. We need to know both what has changed and what has remained the same for the most vulnerable in our community.

**We need to look back, in order to move forward.**

Thank you for reading this report, as well as for your support and partnership over the last decade.



A stylized, handwritten signature in blue ink, appearing to read 'Amy Rohler'.

Amy Rohler, Executive Director  
United Ways of Chautauqua County

# UNITED WAY'S ROADMAP TO SUCCESS: FUNDING FOCUS

AIM	OUTCOME	INDICATOR
<b>ACADEMIC SUCCESS</b>  Improve academic success by working with children from cradle to graduation	Babies are born healthy	<ul style="list-style-type: none"> <li>Babies are born at healthy birth weight</li> <li>Babies are born free from addiction</li> <li>Number of mothers educated on prenatal, infant, and maternal health</li> </ul>
	Children enter school ready to learn	<ul style="list-style-type: none"> <li>Babies and children reach developmental milestones</li> <li>Parents are trained in child development and successful parenting skills, as evidenced by pre/post-test assessments</li> <li>Children are identified, referred, and accessing needed support services</li> <li>Children are enrolled in high quality Pre-K programs</li> </ul>
	Professional development for all stakeholders focused on how to develop culturally responsive education to serve all student needs	<ul style="list-style-type: none"> <li>Executive leadership participates in cultural responsive and/or I.D.E.A.-focused training or assessments</li> <li>Program staff participate in training</li> <li>Volunteers participate in training</li> </ul>
	Youth are on track to graduate and are college/career ready	<ul style="list-style-type: none"> <li>Youth have social-emotional and mental health skills that result in improved functioning in school</li> <li>School attendance improves</li> <li>NWEA score improvement</li> <li>Students are reading at grade level</li> <li>Students are performing math at grade level</li> <li>Students graduate from high school</li> </ul>
<b>HEALTH AND INDEPENDENCE</b>  Improve the health and independence of vulnerable populations	Basic human needs are met	<ul style="list-style-type: none"> <li>Number of individuals and families meet emergency needs (disaster relief, domestic violence services, utility &amp; rental assistance)</li> <li>Number of individuals and families meet their basic needs (food, clothing, shelter)</li> <li>Number of residents have increased access to community resources</li> </ul>
	Older adults maintain independence	<ul style="list-style-type: none"> <li>Seniors have resources and services needed to remain independent in their homes</li> <li>Participants report improved knowledge and behaviors that improve personal health and wellness</li> </ul>
<b>WORKFORCE READINESS</b>  Increase ready workforce by addressing soft and hard skill gaps among young people and adults	Youth can identify the dangers of alcohol & drugs, and possess the tools to avoid substance abuse	<ul style="list-style-type: none"> <li>Youth report improved knowledge, attitudes and behaviors as evidenced by pre/post-test assessments</li> </ul>
	Youth and adults have access to workforce and education opportunities	<ul style="list-style-type: none"> <li>Youth participate in career exploration programs</li> <li>Youth and adults increase soft skills knowledge as measured by pre/post assessment</li> <li>Adults complete education and certification programs</li> </ul>
	Adults are successfully employed	<ul style="list-style-type: none"> <li>Support services are accessed by at-risk employees</li> <li>Individuals are employed at 30+ hours/week</li> <li>Individuals retain employment for 6 months or more</li> </ul>
<b>SELF-SUFFICIENCY</b>  Increase the number of households with the resources and skills to be self-sufficient	Households overcome barriers to completing activities of daily living	<ul style="list-style-type: none"> <li>Individuals participate in programs that build coping, problem solving, and critical thinking skills</li> <li>Individuals gain access to reliable transportation</li> <li>Families and individuals obtain safe and stable housing</li> <li>Families secure quality, affordable childcare</li> <li>Increase in banked households of program participants</li> </ul>
	ALICE households increase financial stability through access to supports, education and resources	<ul style="list-style-type: none"> <li>Individuals participate in financial literacy, debt reduction or asset-building programs</li> <li>Low to moderate income households receive free tax preparation services (VITA)</li> <li>Individuals pursue opportunities for personal and professional advancement</li> </ul>
	Reduce the societal impact of trauma, substance use and mental illness	<ul style="list-style-type: none"> <li>Individuals participate in counseling, recovery support and case management services (pre/post assessments)</li> <li>Number of program staff trained in trauma informed practices</li> </ul>

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## HIGH LEVEL TAKEAWAYS FROM 10 YEARS

This report is not intended to be a comprehensive “deep dive” into the last ten years of data -- which included reports on the collective indicators on which agencies and programs reported, as well as significant narrative content about success stories, challenges, and collaboration; rather, this is a high level snapshot of what could be pages of reporting. After reviewing a decade of reports, the following observations are salient:

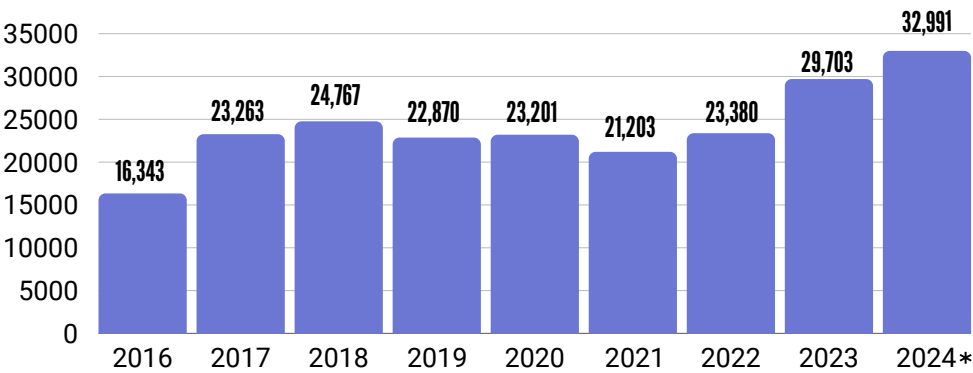
- **Context Matters.** Significant changes in the collective data often have to do with programs ending, agencies changing focus, or external factors (e.g., Covid). Pie charts and bar graphs do not always reflect true impact.
- **A Collective Impact/Outcomes Based Approach Has Increased Capacity.** Not only did agencies become better at collecting data (in a variety of ways) but also at communicating their impact. United Way also increased our capacity to measure and understand the data reports we received during the last decade.
- **United Ways Programs are an Excellent Return on Investment.** Over time, the efficiency and effectiveness of programs increased, and more United Way dollars went further over the period of 10 years.
- **Collaboration.** There continues to be an increased desire to collaborate and an appreciation of what these partnerships can accomplish. However, these are difficult to maintain (beyond referrals, linkages and “warm handoffs”). It is also difficult to measure collaboration beyond anecdotal and narrative evidence.
- **Mental Health Challenges.** The pandemic uncovered an increased need for interventions around mental health across all populations including youth and students and non-profit staff. There is a genuine concern regarding burnout prevention, retention, and recruitment of nonprofit staff.
- **Workforce Development for Adults.** In spite of a focus on workforce readiness, most workplace development programs focused on adults are not funded by United Way, but government / grant funded programs like Chautauqua Works, Jamestown Community College or E2CCB. This remains a significant gap among nonprofit programming in this area.
- **ALICE (Asset-Limited, Income Constrained, Employed):** There continues to be a need to bring more awareness to the needs of ALICE households and programs designed to help these families overcome their unique barriers. This includes a focus on the Benefits Cliff and Financial Literacy programs.



# A Decade of Collective Impact and Increased Investment

Since 2014 the number of individuals served has increased steadily. The graph below shows the progress that agencies and their respective programs have made over the course of 10 years as they have expanded their capacity to reach more individuals in Chautauqua County, as the level of need has increased.

Number of times United Way impacted the lives of individuals between 2014-2024



Number of individuals served through United Way supported programs since 2014.

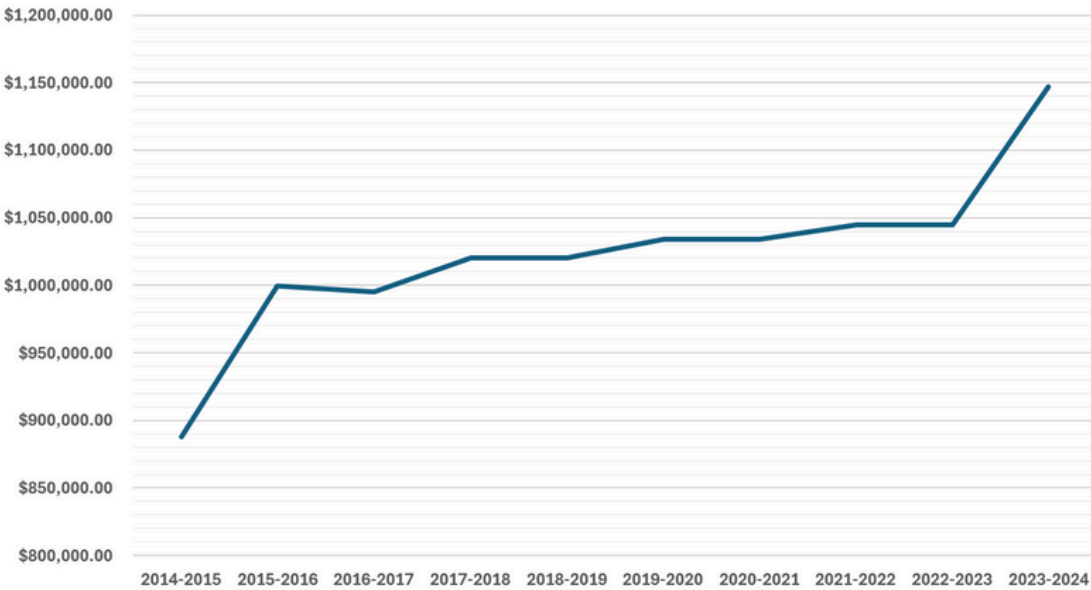


The total dollars raised locally in the community since 2014

United Way invests in 42 programs in the areas of Academic Success, Health & Independence, Ready Workforce and Self-Sufficiency.

Since 2014, the United Way has raised over 13.5 million dollars and has reinvested those dollars directly into local agency programs and other community impact initiatives.

Invested in Local Programs Per Year



Year	Allocations
2014-2015	\$887,628
2015-2016	\$999,577
2016-2017	\$995,000
2017-2018	\$1,020,000
2018-2019	\$1,020,000
2019-2020	\$1,034,000
2020-2021	\$1,034,000
2021-2022	\$1,045,000
2022-2023	\$1,045,000
2023-2024*	\$1,147,000

\* In 2024 UWSCC data was combined with UWNCC program data.

“I never realized how many organizations were funded, at least partially, by United Way dollars...it’s opened my eyes to the dedicated people who work in agencies in the area.”

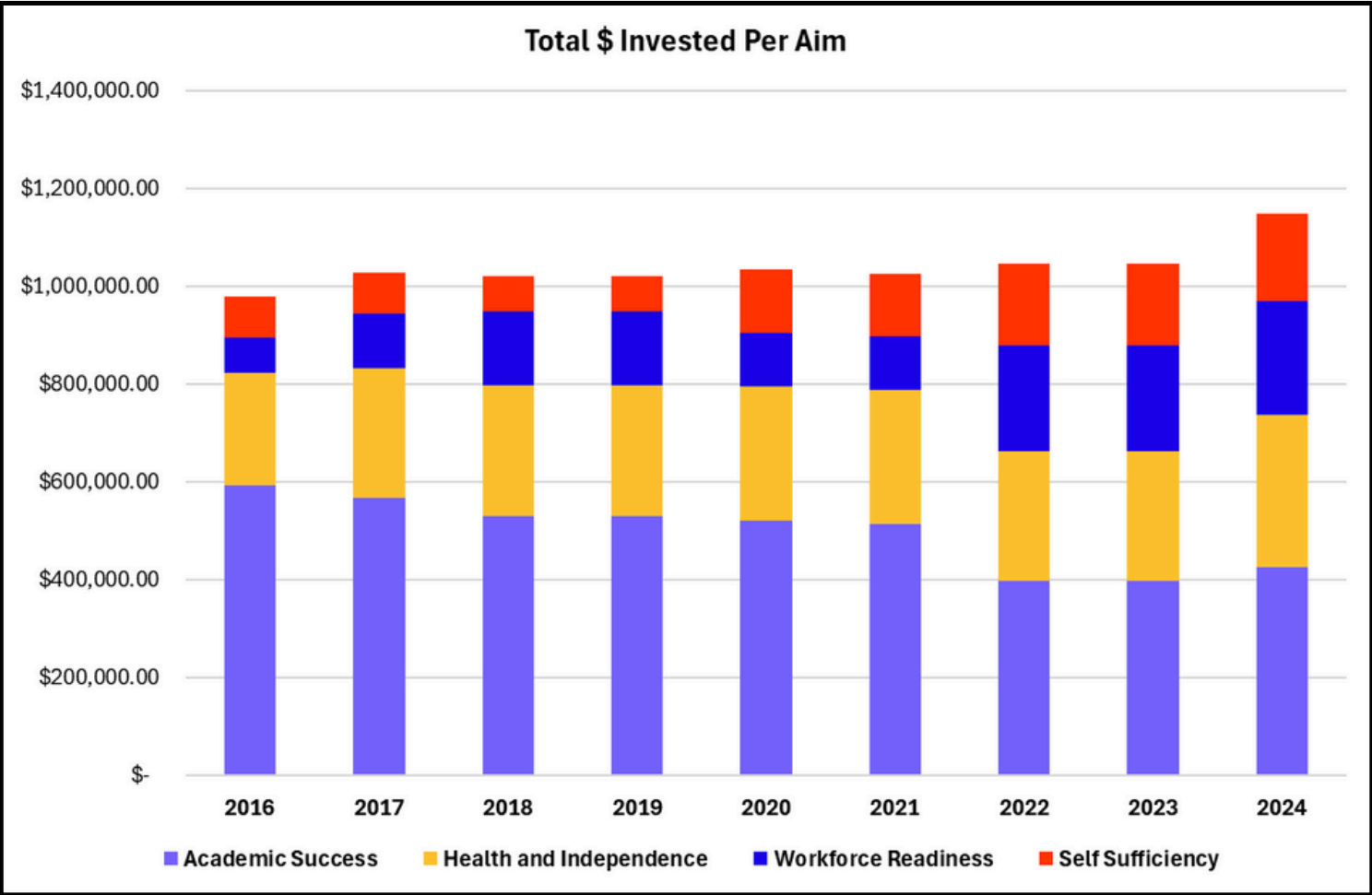
- Allocations Volunteer



# INVESTMENT IN OUR COMMUNITY



In the last decade, our community impact investments have evolved from being heavily focused on Academic Success to more evenly distributed across our strategic AIMS. The most growth has come in the area of Self-Sufficiency.



Allocations is the process by which United Way reviews funding requests from local agencies and utilizes community volunteers to conduct on-site reviews and evaluations to help inform Board Members on which agencies should receive funding.



“To see the people in this community and just the passion that they have, they really care about the growth and success of everyone around them.”

- Allocations Volunteer

“One of the things I like the most... as a United Way donor is seeing where our dollars go...it puts into perspective how we work together as a community.”

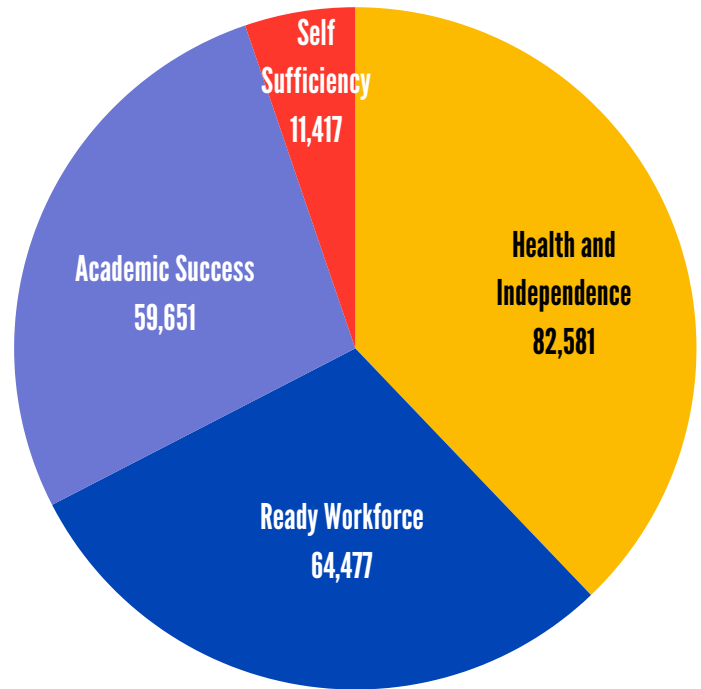
- Allocations Volunteer

# 218,126 POSITIVE IMPACTS OVER TEN YEARS

**“In a journey towards sobriety, my advice is to ”Never Give Up.”  
After choosing to change my life for the better, great things  
have happened for me and I know they can for you too!”**  
- Program Participant

**“In a world full of chaos and struggle, I want to take a moment  
to say thank you. Thank you for helping our girls be better  
versions of themselves.”**  
- Program Participant

**“With help from our agency, she was able to obtain the missing  
documents needed to secure a part-time job, graduate, find an  
apartment, and work hard to support herself.”**  
- United Way Partner Agency



## SERVING THE COMMUNITY DURING A PANDEMIC



The effect of Covid-19 on nonprofit agencies, including their operations, staff, clients, service delivery and resources cannot be overstated. The beginning weeks of the pandemic were volatile, with many nonprofits shutting down--or if they were considered “essential” having to deliver their services in many different kinds of ways.

Chautauqua County nonprofits adapted throughout the pandemic to continue to serve those in need. United Way of Southern Chautauqua County joined other funders, raising more than one million dollars to support nonprofits and deploy resources rapidly.

UWSCC also partnered with UWNCC to facilitate a weekly zoom among nonprofits and County Department heads so that information could be shared in real time when rules and regulations were changing rapidly. This meeting continues to this day, although is now bi-monthly.



The continued impact of Covid continues in the present, and in many ways, we are still evaluating its impact. Nonprofit staff suffered burnout and mental health challenges. Although many governmental programs provided immediate financial support and resources, once those dollars were no longer available, nonprofits experienced strain on their budgets. Data collection and measuring impact were challenging. Yet much was learned during this unique period about how to adapt, scenario-plan, and collaborate. Agencies shared information and best practices with each other. Some of the changes to their program operations continued long after restrictions were lifted. It is likely our community will continue to feel the impact of Covid for many years to come.

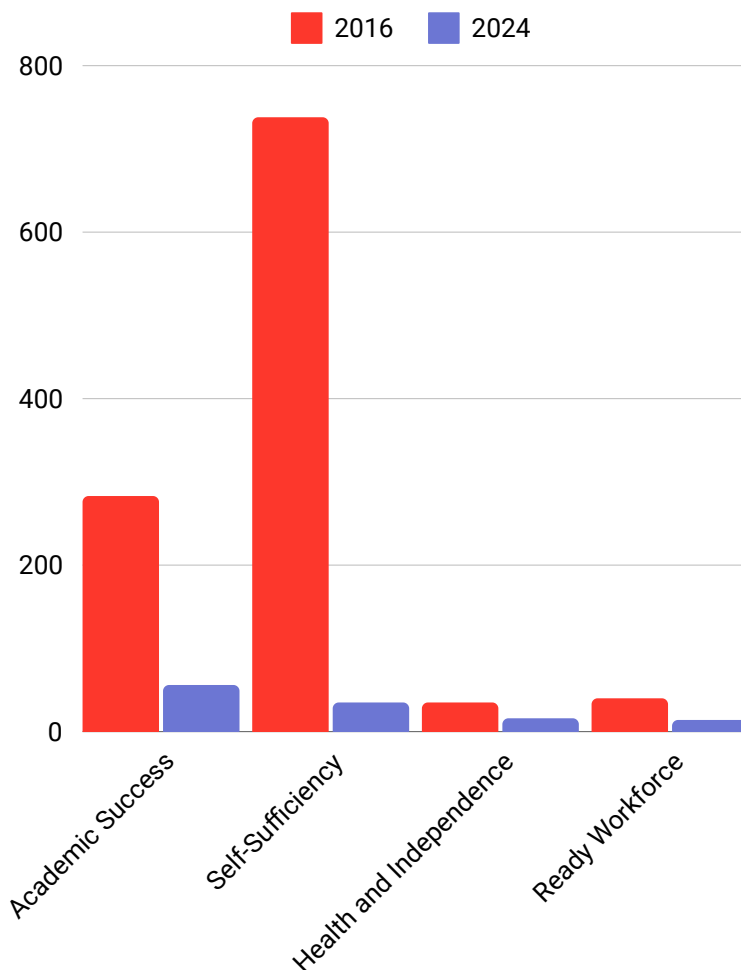
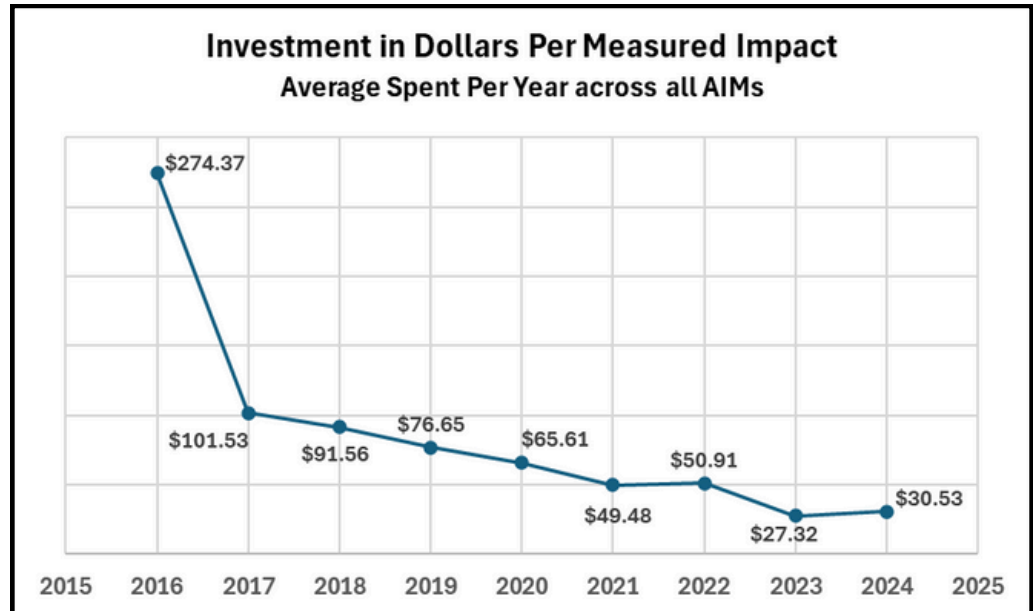
# Greater Return on Investment



Over the course of 10 years, the UWSCC has expanded the number of ways in which agencies can measure success and engage with individuals. One individual who receives services from an agency may receive support for mental health and receive housing in one visit. These individual moments are tracked and tallied into “Measured Engagements”. This allows for the agency to more easily communicate their successes.

Here are the totaled measured engagements each year compared to the amount of money invested to come up with a ‘dollars per engagement’ number.

This graph shows us how far each investment dollar goes when compared to the number of measured engagements.



## Academic Success

2016 \$283 per engagement

2024 \$56 per engagement

## Health and Independence

2016 \$35 per engagement

2024 \$16 per engagement

## Ready Workforce

2016 \$40 per engagement

2024 \$14 per engagement

## Self-Sufficiency

2016 \$738 per engagement

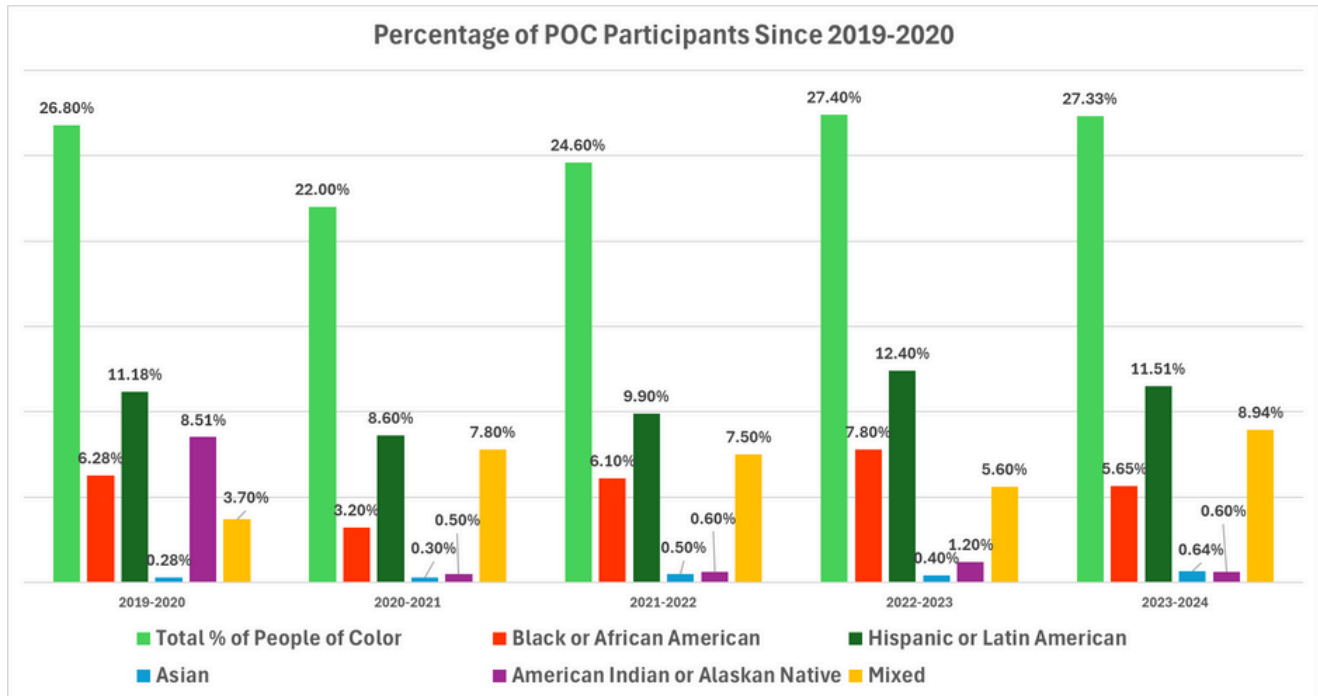
2024 \$35 per engagement



# Inclusion Diversity Equity Accessibility

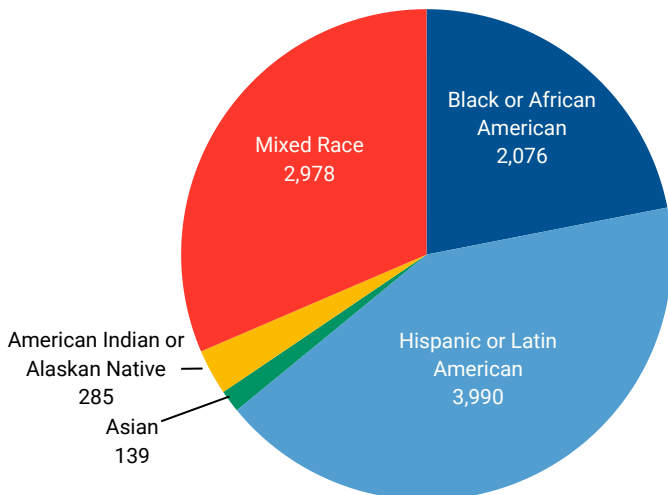


In 2019 UWSCC began asking agencies to disaggregate data for program participation to get a pulse on IDEA within our supported programs. In 2020, UWSCC led the formation of the Chautauqua County IDEA Coalition, and served as the backbone agency for three years.

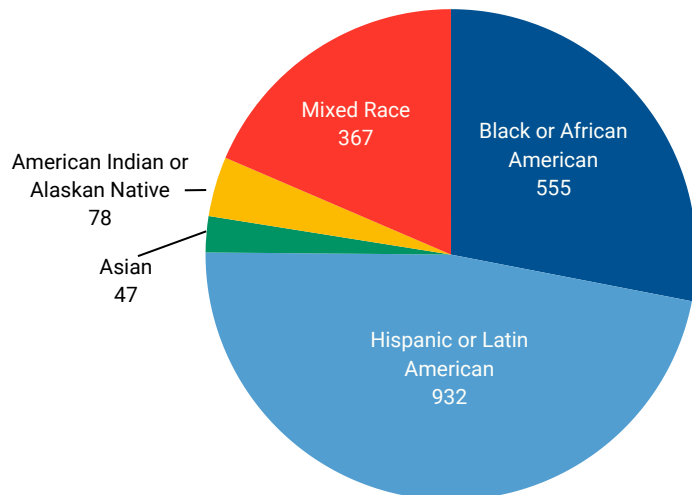


This graph shows a breakdown of total % of people of color (light green) and a subsequent breakdown of the ethnicities and race of individuals served by United Way programs.

## Academic Success



## Self-Sufficiency

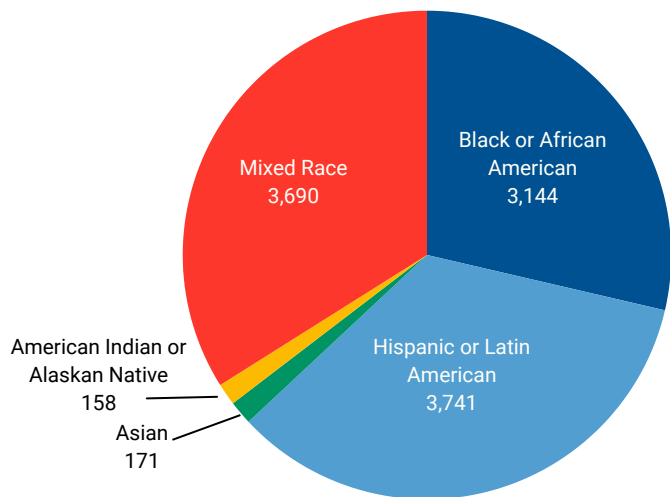


“Collaborating with several community partners has greatly benefited the children in the community. They are able to learn and experience things that they may not have been able to otherwise.”

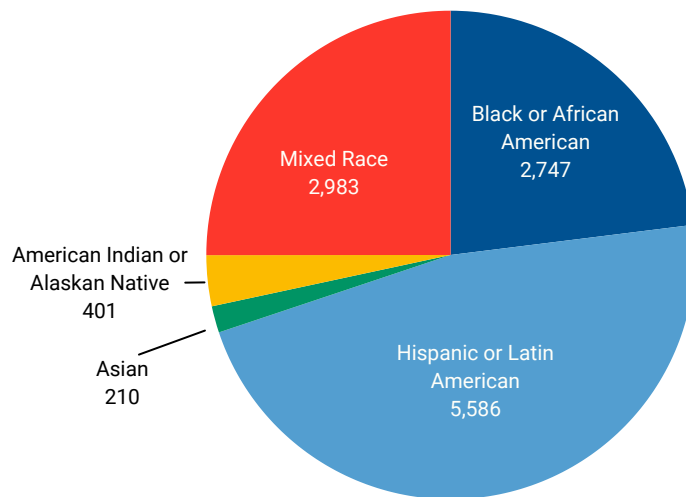
- United Way Partner Agency



## Ready Workforce



## Health and Independence



# UWSCC EQUITY AUDIT

In November of 2023 the United Ways of Chautauqua County had an audit done on their allocations process, including their RFP (Request For Proposal). This is a document that other non-profit agencies use to request funding from the United Way. This equity audit was performed by a third party, Abby Anderson from The Justice Walk.

## Best Practices In Place

### Multi-Year Funding

- Reduces time and effort grantees must spend on fundraising
- Provides increased funding consistency and stability

### Process

- Funding decisions made quickly.
- Prioritize collaboration

### Transparency and Relationship Focus

- Detailed timelines, detailed instructions, clear requirements
- Site visits before funding decisions, quarterly round tables

### More than Financial Support

- Training opportunities available for grantees
- Quarterly community-partner roundtable meetings allow grantees to build relationships and learn from each other

### Budgeting

- Allows applicants to submit their existing organization/program budget rather than have it fit their budget into a UWSCC-created budget categories.
- Doesn't ask for a line item budget for how UWSCC funds will be spent or were spent.

### Other

- Includes a glossary of key terms to promote clearer communication.

## Where Can We Improve

### Make Funding More Accessible

#### Create Communication Pathways for Current and Potential Grantees

- Create feedback loops.
- Use current data for feedback.
- Ensure that Focus Areas and Indicators in the next RFP reflect the priority areas and recommendations made through the 2022 IDEA Coalition Town Halls

#### Ensure Requirements of Grantees are Minimal, Equitable, and Designed to Meet their Needs as Well as the Needs of UWSCC

- Have separate sections for elements that are "requirements" and those that are "opportunities" offered to grantees as additional, non-monetary support.
- Use language that indicates partnership rather than control
- Ask current and former grantees to provide feedback on the quarterly roundtables.

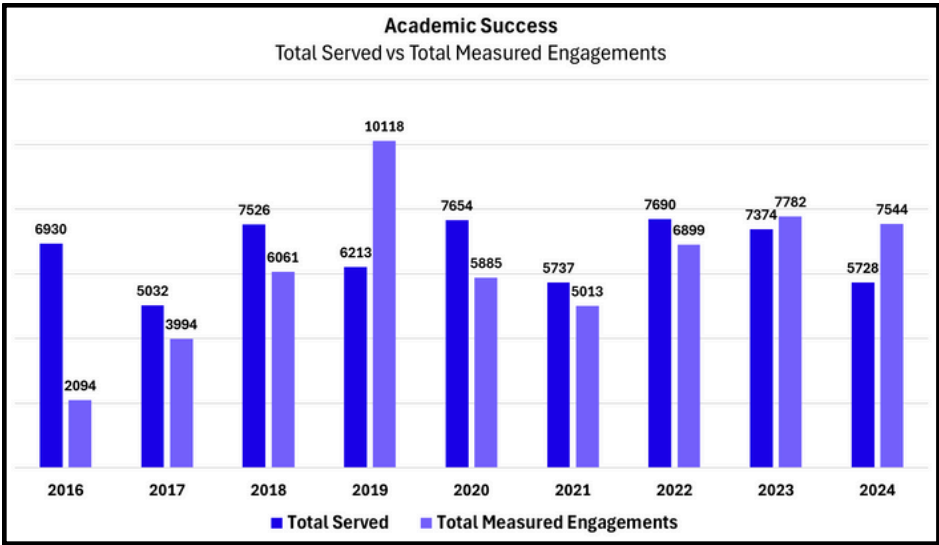
## What Is An Equity Audit?

An Equity Audit demonstrates long-term commitment to Inclusivity, Diversity, Equity & Accessibility, and helps gain an outside perspective on IDEA best practices in grant-making and allocation to learn where the United Ways of Chautauqua County currently sits.

# IMPROVING ACADEMIC SUCCESS FOR YOUTH FROM CRADLE TO CAREER



Improved school attendance, improved test scores, reading at grade level, entering school ready to learn, reaching developmental milestones, graduation, and babies born healthy.



Times agencies had measurable engagement on the academic success of a student.

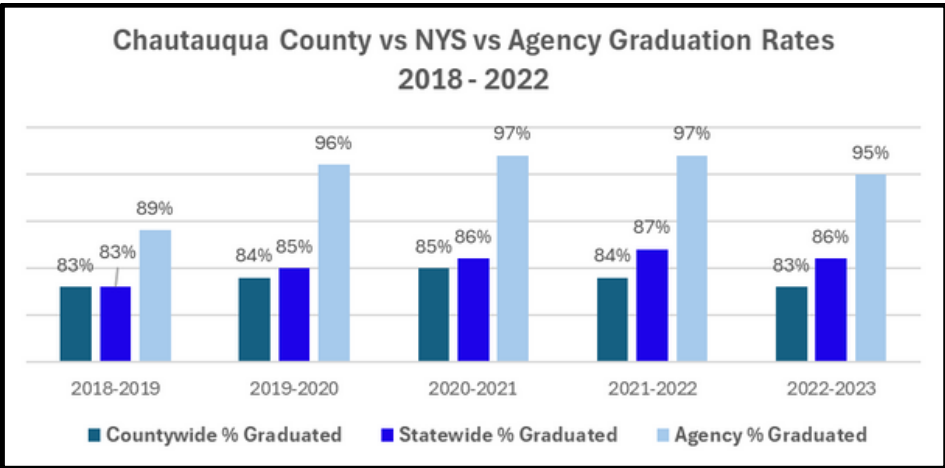
Students that participated in United Way sponsored programs showed a dramatic increase in graduation rate when compared to the NYS average. This is a testament to the effectiveness of United Way Academic Success programs and their interventions.



Since 2014, Academic Success programs have continually improved their scope and reach, as well as collected more measurable data about how they impact students.

Standard measures include: student attendance, performance on grade level in both math and reading, social-emotional learning and graduation rates.

Since 2019—when UWSCC made modifications to our funding focus, some programs shifted their strategic area of focus from academic success to workforce readiness or self-sufficiency to more accurately reflect the type of programming they were offering.



We are working with many of the most challenged students in the respective districts we work in, yet continually we raise the level of success for most of these students or at the very least prevent further regression. With twenty plus years in school based experience we feel we are the local experts and need to emphasize that.”

- Allocations Volunteer



# IMPROVING THE HEALTH AND INDEPENDENCE OF VULNERABLE POPULATIONS



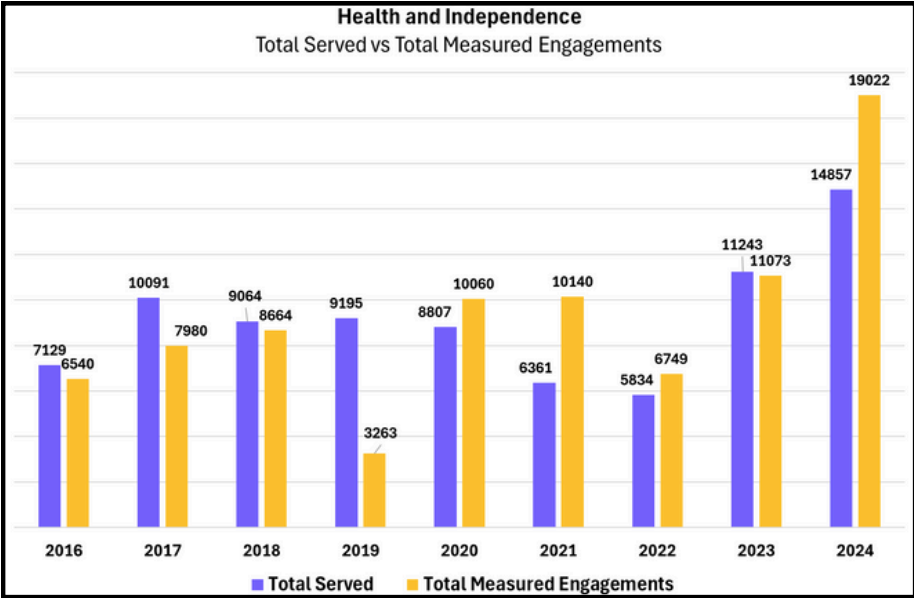
Emergency needs met, basic needs met, access to community resources, senior independence, personal well-being and health



Seniors received supportive services that allowed them to remain independent.

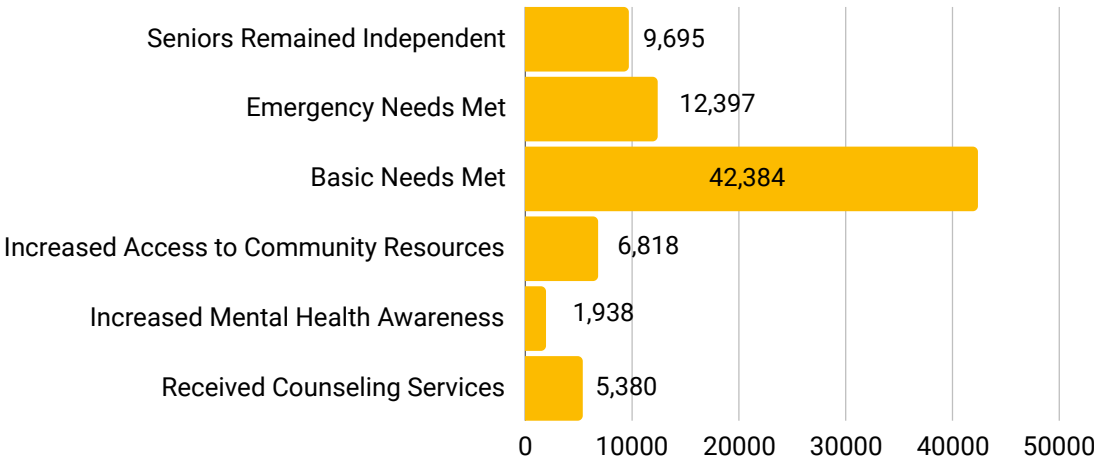


Individuals had the impact of trauma, substance abuse, and/or mental illness reduced.



## 10 Years of Health and Independence in Chautauqua County

Number of Times United Way Programs have Impacted Individuals Totals from 2014 - 2024



In 2019, UWSCC added an outcome in Self-Sufficiency around reducing the impact of trauma, substance use disorder and mental health illnesses.

This allowed programs that offer counseling to move their data collection from Health & Independence to Self Sufficiency.

UWSCC specifically removed the “increased mental health awareness” outcome in

Health & Independence and created an indicator in Self Sufficiency around individuals participating in counseling and mental health support groups.

“House Calls continues to fill a need in our community as no other agency to our knowledge is delivering clinical Social Work services in the homes of the elderly (65+) with the approval of their Primary Care Physician. That referral means that without these services the individual would not likely be able to remain in their homes and would likely require Nursing Home Care, both economically and psychologically expensive.”

- United Way Partner Agency



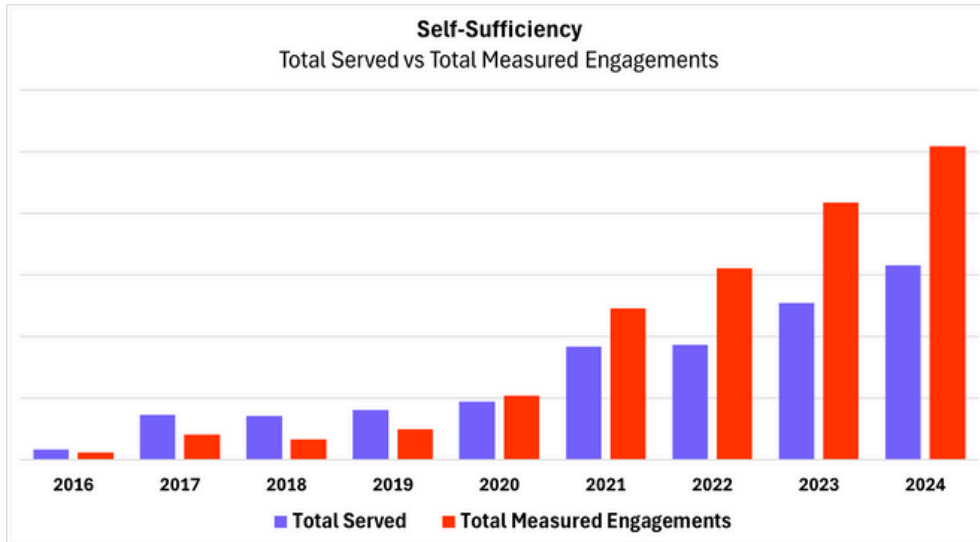


# HELPING INDIVIDUALS AND FAMILIES BE SELF SUFFICIENT

Overcoming barriers to everyday living, reducing impact of trauma and substance abuse, access to counseling.



Self-Sufficiency Programs have grown rapidly in the last 10 years as agencies and programs adjust to meet community needs. A greater emphasis on mental health support has also contributed to the growth of programs in this AIM.



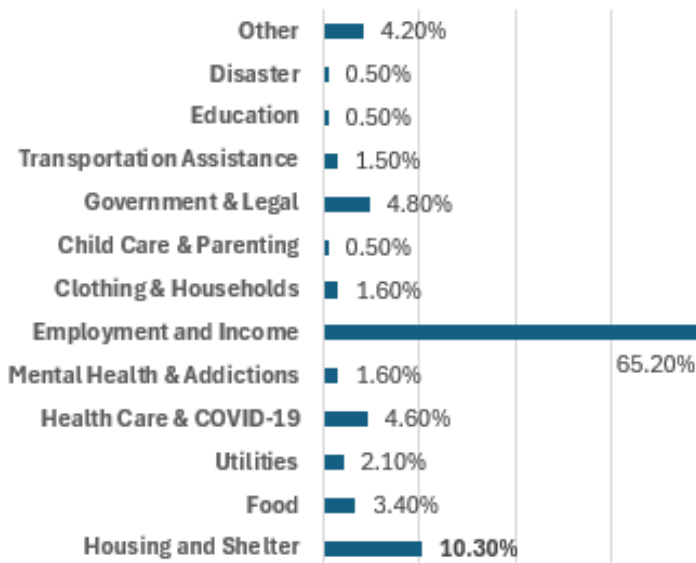
Served in 2016



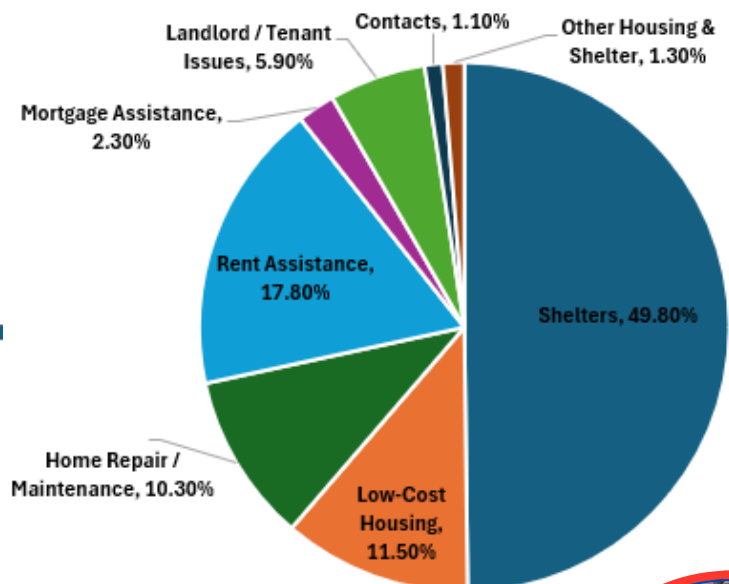
Served in 2024



## Top 211 Request Categories



## Top Housing & Shelter Requests



“Of 147 actively participating with a coach 61 gained and maintained employment in the first half of the year and 10 have enrolled in college.”

- United Way Partner Agency



# 10 YEARS OF VOLUNTEER INCOME TAX ASSISTANCE (VITA)

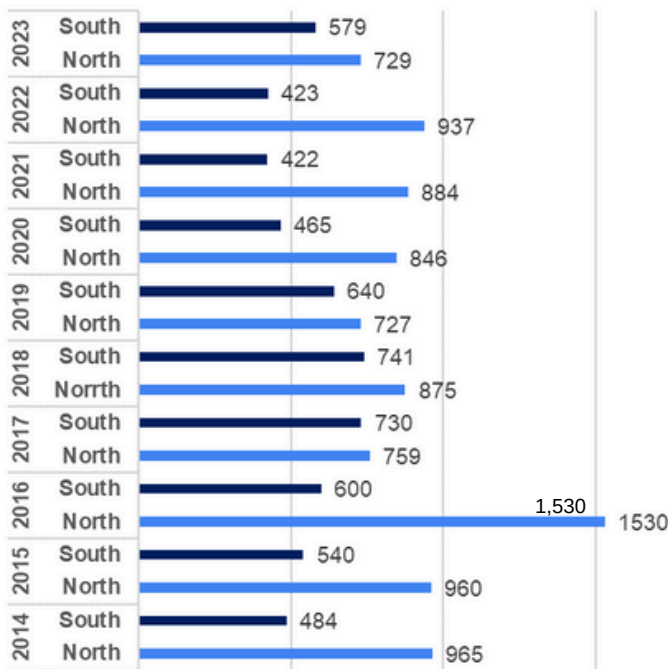


The United Ways of Chautauqua County have been offering VITA services to county residents since 2000, as separate programs. In 2020, the two combined to offer one county-wide VITA program with one VITA Program Manager. This allowed United Way to serve more residents and operate more efficiently, including the ability to serve clients with tax prep services during a pandemic.

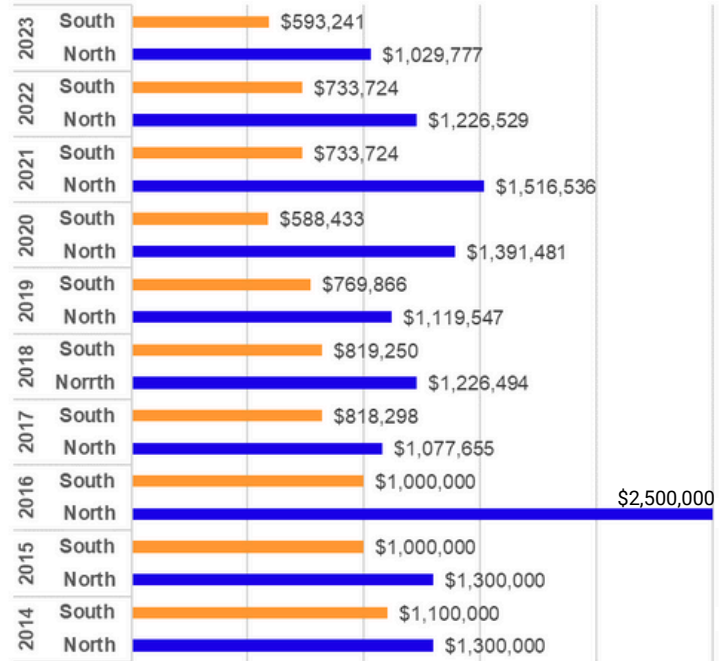


**Total Combined Returns Filed: 14,836**  
**Total Combined Refunds: \$21,844,555**

**Returns Filed**



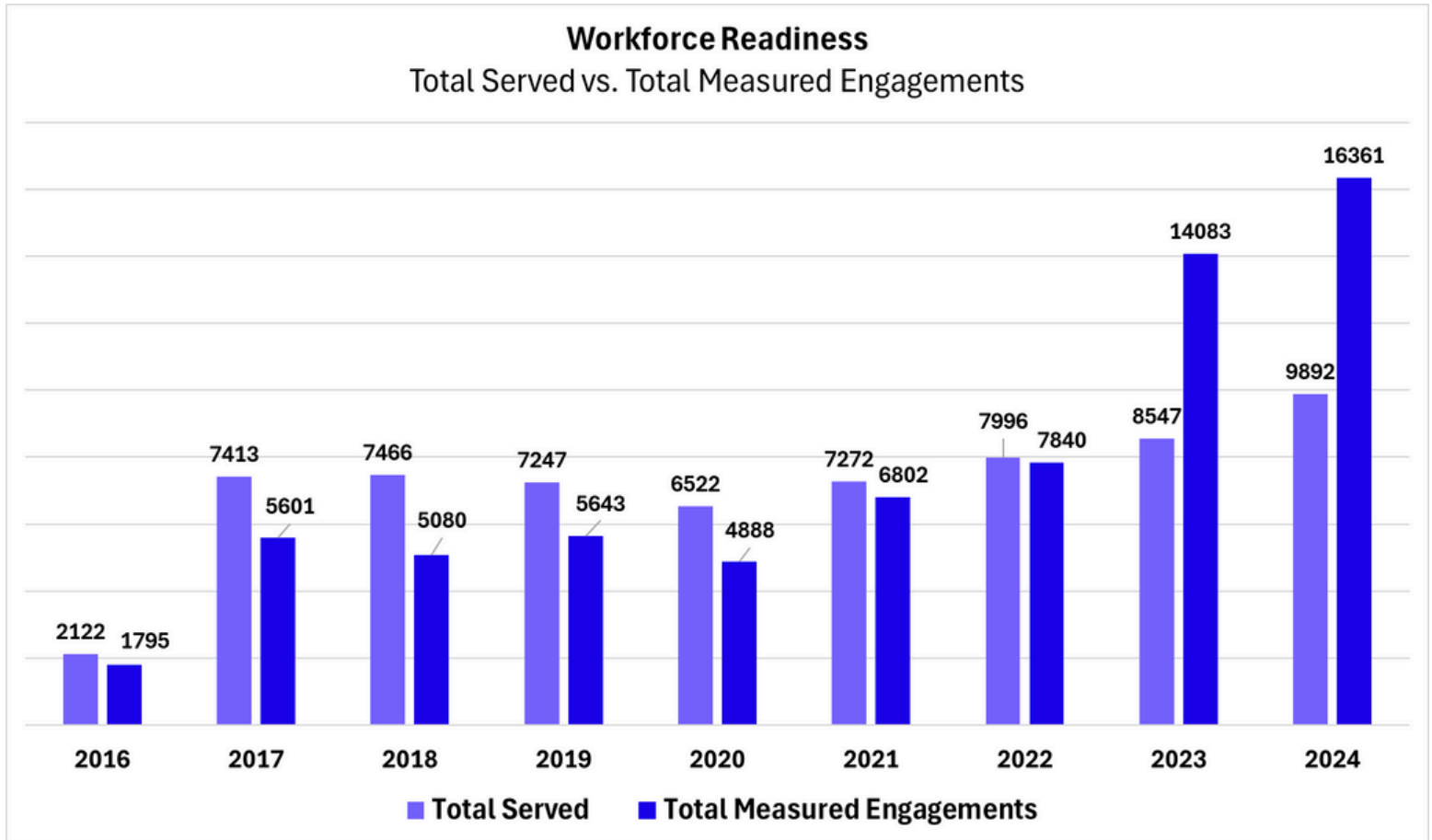
**Total Refunds Per Year**



# THE CHALLENGES OF THE WORKFORCE:

## INCREASE READY WORKFORCE BY ADDRESSING SKILL GAPS FOR YOUTH AND ADULTS

Identifying substance use and prevention, gaining access to workforce education opportunities, career exploration programming and job skills training.



A majority of workforce programs funded by United Way address skills gaps for youth.



Most county programs developing workforce skills in adults are offered through government or grant funded programs through Jamestown Community College, E2CCB and Chautauqua Works.

The Resource Center also offers a handful of programs, but there are very few nonprofits working to develop workforce readiness skills in adults.

**“We are able to provide space and activities that are an everyday platform for the development of all kinds of soft skills necessary for workplace success..”**

**- United Way Partner Agency**



# ALICE HOUSEHOLDS IN CHAUTAUQUA COUNTY



## ASSET LIMITED

ALICE has no safety net for emergencies



## INCOME CONSTRAINED

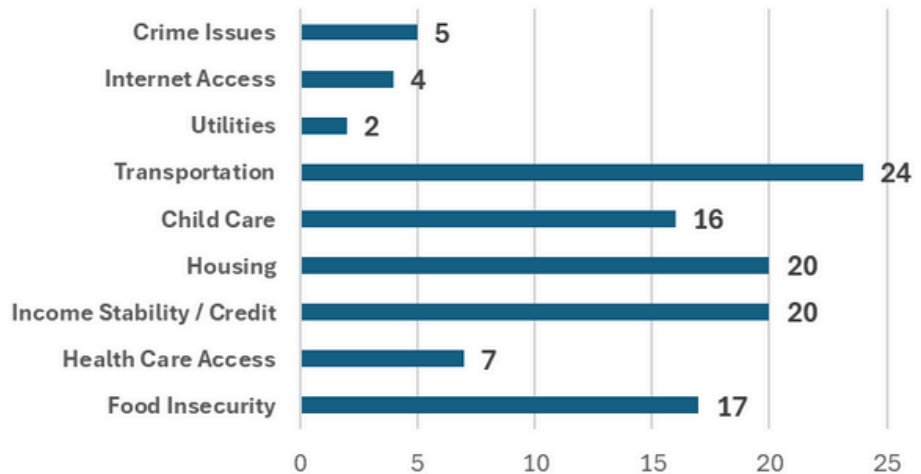
ALICE's income falls short of basic necessities



## EMPLOYED

ALICE is working, but can't afford the cost of living

## Top Issues Faced by ALICE Families As Identified by Agency Programs



Often overlooked, ALICE represents a large portion of community members who are working but struggling to make ends meet. We asked our partner agencies to identify the top 3 issues facing the ALICE families that they support. This helps us to identify existing gaps within the community to help plan for the future.



**Transportation and Housing:** In 2023 - 2024, ALICE populations commonly pointed to the lack of reliable transportation as well as safe and affordable housing as two of their greatest obstacles.

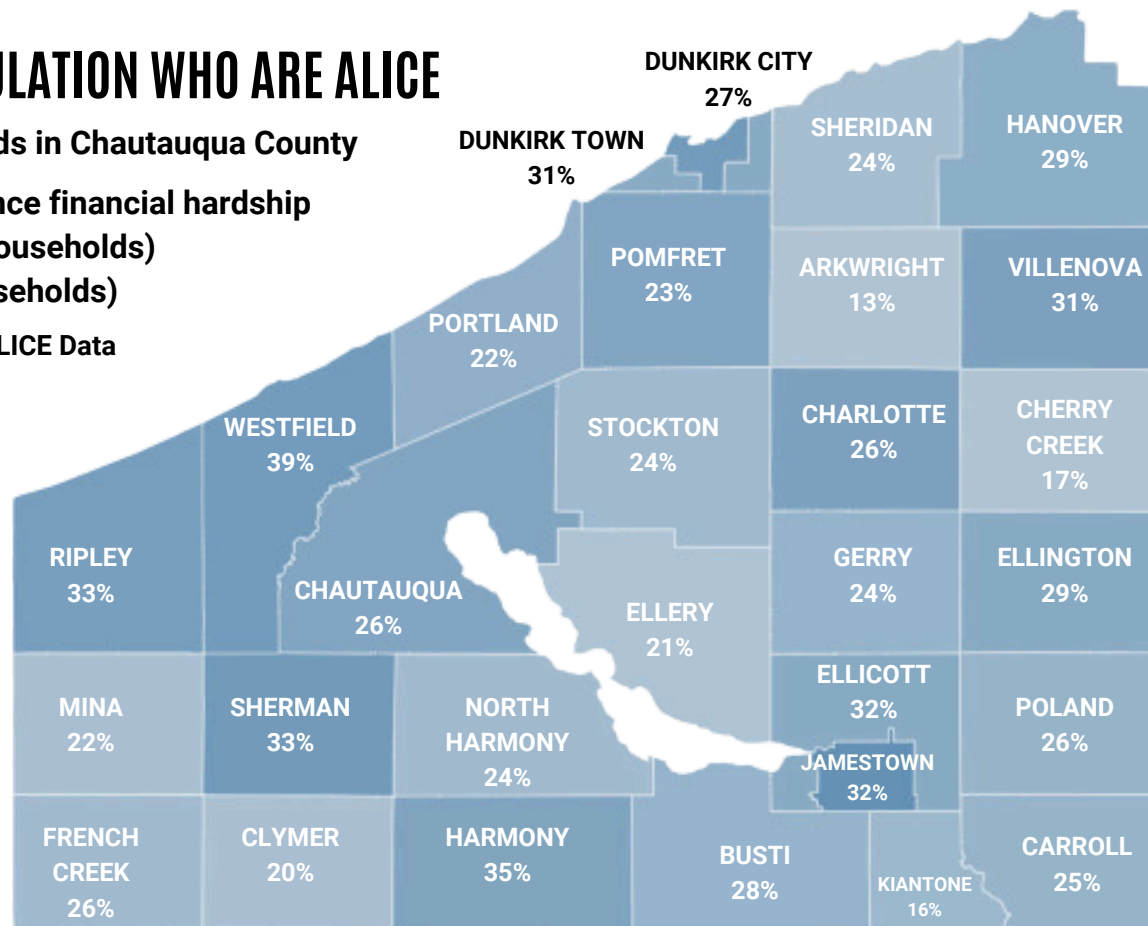
## PERCENTAGE OF POPULATION WHO ARE ALICE

There are 54,431 Households in Chautauqua County

48% of households experience financial hardship

- 18% in poverty (9,798 households)
- 30% ALICE (16,329 households)

\*2022 ALICE Data





# 2023-2024 YEAR AT A GLANCE

Total Individuals Served in Southern Chautauqua County in 2023-2024

## Self-Sufficiency

1,309

reduced the societal impact of trauma, substance abuse, and mental illness.



103

Obtained safe and reliable housing.

## Health and Independence

2,013

residents who have increased their access to community resources.



9,537

individuals and families whose basic needs for food, clothing, and shelter were met.

Self-Sufficiency  
3152

Ready Workforce  
9892

Academic Success  
4419

Health and Independence  
14857

## Ready Workforce

214

youth that participated in job skills training to increase employability.



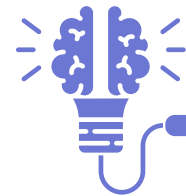
1,305

youth gained access to workforce education.

## Academic Success

399

students are reading and performing math at grade level.



1,053

youth on track to graduate and are college / career ready.

1,033

youth increased their social-emotional and mental health skills resulting in improved functioning in schools.

"In a swift and coordinated effort, a shelter was promptly established at Fluvanna Community Church to provide immediate assistance to the displaced individuals. The team, comprised of nearly 20 Red Cross volunteers and staff members, worked diligently to ensure that all those impacted by the fire were accommodated in a secure environment and provided with essential provisions such as meals, snacks, and water, in addition to any required resources."

- UW Community Partner

## AGENCY SUCCESS STORIES

### PROGRAM PARTICIPANT SUCCESS STORY

"The program was good to go through because it let me talk about my use (of drugs) instead of getting yelled at for it.

It helped me learn how to communicate my feelings, set boundaries, and understand the consequences of long term use."

- Program Participant

(This participant) was able to become a first-time homeowner with the help of rental subsidies and the Housing Counseling programs. (They) had been looking for a new rental unit for two years but was unable to find anything within their budget."

- UW Community Partner

# Agency Challenges in 2023-2024



Increased demand for services with limited staff, funding issues, and static budgets in the face of inflation have made recent years a challenge for community agencies. Below are comments regarding staffing and budgeting from several United Way's partner agencies.

"Existing challenges include staffing, wage increases vs. static funding, continuous changes in processes, procedures, and expectations among our partners."

"A challenge that (we) are facing includes the **increasing number of referrals** and the **limited staff** that are able to respond."

"It remains a challenge to keep up with **rising rates in labor** and paying employees a livable wage while **keeping the cost for care at an affordable rate** for the families we serve."

"Mortgage and Repair loan/grant funding has been **fully expended**. These are the most popular and affordable products for our customers. We are working closely with the USDA to maintain a waitlist."

"Adequate funding is always an issue. Inflation, while settling down in recent months, still is an issue - supplies, vehicle expenses, and insurance increases in all areas affects us. Careful budgeting allows us to maintain a high level of services."

"In 2024-2025, we anticipate funding challenges. **We did not receive funding from (several funders), leaving a gap of \$40,000** in funding of our academic programs."

## MERGER WITH UNITED WAY OF NORTHERN CHAUTAUQUA

For many years, the two United Ways of Chautauqua County have been partnering to be more effective in community impact and fundraising. These collaborations included shared workplace campaigns for county-wide employers, the pandemic era initiative facilitating a monthly zoom with local regional nonprofits and county department leaders, a county-wide VITA program with a shared coordinator (2020), and a shared service agreement with their Finance and Administration Manager (2022). In August 2023, a more intentional conversation began about the possibility of merging the two United Ways. This led to the formation of a merger taskforce, made up of three board members from each organization in December 2023. The taskforce developed a values proposition for why the two United Ways would be "Stronger Together:"

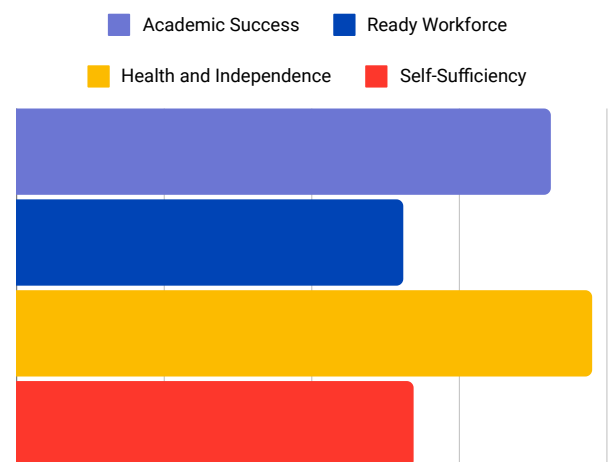
- Effectiveness & Efficiency: a partnership would help mitigate overhead costs and strategically attract retain and deploy talented and specialized staff.
- Resource Development: increase opportunities for giving and create a common donor experience.
- Community Impact: meet the changing needs of our partners and residents, and be able to scale, produce, implement and increase highly effective community impact.
- Sustainability. Create more opportunities to receive county, state and federal grants.

In June 2024, both boards approved the merger and in July 2024 the membership of UWSCC voted to merge. The anticipated date for the NYS Attorney General to approve the merger is January 2025. In September 2024, the United Ways of Chautauqua County kicked off a combined fundraising campaign -- seeking to raise more than \$1.8 million dollars.

## County Wide Volunteer Power

### Total Volunteer Involvement 2020-2024

Volunteer Tracking Began in 2020



**Total volunteer involvement in 2023-2024 helped make a difference throughout our community.**

# COMMUNITY IMPACT

Countywide Partners	Academic Success	Health & Independence	Ready Workforce	Self-Sufficiency
Allegheny Highlands Boy Scouts	●			
American Red Cross WNY Region		●		
CASA of Chautauqua	●			
Chautauqua Adult Day Services		●		
CBA Vision Rehabilitation	●	●		
Chautauqua Opportunities			●	
Child Advocacy Program				●
Cornell Cooperative Extension			●	
Girl Scouts of WNY	●			
Jamestown Community Learning Council	●			●
Junior Achievement of WNY			●	
Mental Health Association	●	●		
Prevention Works			●	●
Salvation Army		●		●
The Resource Center				●
UCAN City Mission		●		●
YWCA of Jamestown	●			●
Northern CHQ Partners				
Boys and Girls Club of NCC	●			
Chautauqua County Rural Ministry		●		
Dunkirk-Fredonia Meals on Wheels		●		
Literacy Volunteers of Chautauqua County				●
Westfield YWCA	●			
Southern CHQ Partners				
A Children's Place Daycare	●			
Chautauqua Lake Child Care Center	●			
Chautauqua Striders	●			
Community Connections at Findley Lake		●		
Community Helping Hands		●		
Family Service of the Chautauqua Region	●			●
Jamestown Public Market		●		
Meals on Wheels of Jamestown		●		
The Relief Zone	●			
WCD Boys & Girls Club			●	
YMCA of Jamestown	●		●	

**2024 COMMUNITY INVESTMENT - \$1,147,000**

**ACADEMIC SUCCESS - \$426,125 HEALTH & INDEPENDENCE - \$310,375**

**READY WORKFORCE - \$232,000 SELF-SUFFICIENCY - \$178,500**

## UNITED WAY PROGRAMS



### Emergency Food and Shelter Program



#### OUR MISSION

The United Ways of Chautauqua County mobilize the community to help every person and family improve their lives.

#### OUR VISION

To be the recognized leader and problem solver in our community that assesses needs, develops strategies, invests resources and creates data driven solutions to improve lives.

#### STRATEGIC AREAS OF IMPACT

Academic Success  
Health and Independence  
Ready Workforce  
Self-Sufficiency

# RESOURCES

## **ALICE Data (Asset-Limited, Income-Constrained, Employed)**

- <https://www.unitedforalice.org/new-york>

## **Census Data**

- <https://datausa.io/profile/geo/chautauqua-county-ny#economy>
- <https://www.census.gov/quickfacts/chautauquacountynewyork>
- <https://data.census.gov/cedsci/profile?g=05000000US36013>
- <https://data.census.gov/cedsci/profile?g=06000000US3601338264>

## **ESPRI Report**

- <https://www.uwayscc.org/empire-state-poverty-reduction-initiative>

## **IDEA Coalition Progress Report**

- <https://uwayscc.org/sites/uwayscc/files/I.D.E.A.%20Coalition%20Progress%20Report.pdf>

## **Chautauqua County Education Data**

- <https://data.nysed.gov/profile.php?county=06>

## **Chautauqua Opportunities, Inc. 2023 Community Needs Assessment**

- <https://www.chautauquaopportunities.com/reports/>

## **Community Resilience Estimates for Equity and Disasters**

- <https://experience.arcgis.com/experience/76f53fb6758b49dc87ef47687f9476cf>

